

MAY 2020

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News from The Summit

Vision Statement

Crosspoint strives to be the model of personal and community restoration

Crosspoint's COVID Response



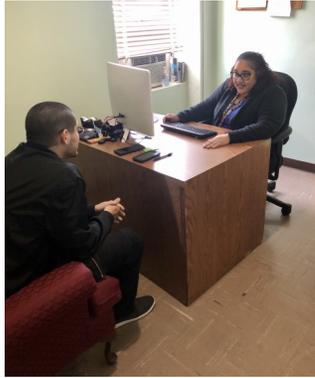
Many have heard the term “The New Normal” as we have all been impacted by the COVID-19 Epidemic. As this has changed many lives, Crosspoint has also created a new normal in order to keep staff and residents safe. The leadership team kept up with the daily news, talked regularly and met weekly to discuss changes in order to take precautionary measures and follow city orders. Not only was Crosspoint ahead of the game in implementing things such as taking daily temperatures, stopping visitors, limiting community passes and issuing masks, we also prepared an isolation wing for possible positive COVID cases and even had staff who volunteered to work there. Another thing we are proud of is the fact we kept our doors open and continued receiving referrals while others closed their doors to new admissions. It is during these difficult times that we are truly able to reflect on what is important. For Crosspoint it was to continue building a safer and stronger community by empowering individuals to lead productive lives. We are proud to say we stepped up to the challenge and believe we helped save lives by staying open and providing a safe place for some of our city’s most vulnerable populations.

Behavioral Health Transitions

Entering into its third year of operation, Crosspoint’s Behavioral Health Transitions (BHTs) program has a new partner: University Health System (UHS) is funding the clinical services for men coming to BHTs from behavioral health hospitals. UHS has agreed to cover the cost of this vital program element for all of 2020. Because of the effectiveness of the BHTs program, funding is now being provided to expand this service to women. Effective April 1st, Methodist Healthcare Ministries will cover cost of post-crisis care services for up to ten women through their partnership with the Southwest Texas Crisis Collaborative.



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Careers Pathway Program

Crosspoint had the good fortune of again partnering with Goodwill of San Antonio in a next phase of the Career Pathways program. This program offers job training and certifications including National Center for Construction Education and Research (NCCER) training as well as apprenticeships in the construction trades. Due to the COVID crisis, classes have been temporarily suspended however, Goodwill staff and Crosspoint's Career Pathways Liaison Diana Rivera anticipate that classes will resume soon. To date, 28 Crosspoint residents have entered NCCER training with 24 completing all 11 modules and the remaining 4 being able to complete the course upon class resumption. After completing NCCER, participants have the ability to apply for an apprenticeship. The program currently has 3 individuals waiting to be interviewed by Associated Builders and Contractors South Texas to enter a Department of Labor approved apprenticeship. This program provides a solid foundation and springboard from which Crosspoint residents can begin a life-changing career.

Community Engagement

Before COVID halted visits, Crosspoint hosted one important tour this quarter. On February 11th personnel from the felony Veterans Treatment Court toured Crosspoint Summit, with a focus on the Outpatient Center and the Vets residential program. On February 25th, Crosspoint leadership and School of Nursing staff traveled to Houston to tour the only other transitional residential program housing substance dependent women and their children. This program is well established and much larger than Casa Mia. We came away with valuable lessons and ideas for program improvement and expansion. On February 18, Crosspoint's quarterly Community Relations Board meeting took place with 12 agency partners, funders and community members, and 14 Crosspoint staff members in attendance. The Community Spotlight presentation by San Antonio Community Resources Directory (SACRD) gave members a look at this important on-line service. Our broad, meaningful and multi-level community engagement was well-illustrated by the interagency discussions. These included our partnership with Goodwill's DOL Career Pathways program and the VA, Casa Mia's success with mothers and children, our engagement in the county's Specialty Courts and Homeless Forums, and Crosspoint's participation in the annual MLK march. The last was marked by the largest Crosspoint contingent ever.



Community Corner

Crosspoint staff and resident volunteers returned to work on Saturday, February 15th for the Annual Basura Bash. A crew of 17 enthusiastic volunteers teamed up with Bexar County workers to remove debris at the Comanche Park tributary and beyond. Collectively a total of 34.42 tons of debris were removed in this annual effort to maintain the beauty of San Antonio. There were no community volunteer projects in the months of March or April due to the COVID-19 crisis.